TOSHIBA



Toshiba air conditioner Owner's Manual

Indoor unit RAS-25N4KVPG-ND RAS-35N4KVPG-ND

Outdoor unit

RAS-25N4AVPG-ND RAS-35N4AVPG-ND



- Thank you for purchasing the Toshiba room air conditioner.
- To use the product safely and correctly, please read this manual carefully before use.
- Please keep this manual in a convenient location for future reference.

ENGLISH SVENSKA SUO	MI NORSK DANSK
ESTONIAN LATVIAN LITHUA	NIAN 1121450114

Contents

Safety Precautions page	4
Follow These Instructions Carefully	4
Parts page	je 7
Indoor unit	7
Outdoor unit	8
Accessories (Attaching and detaching remote control holder)	8
Remote control	9
Preparation before operating	
the air conditioner page	11
Insert the battery	11
Setting the clock	11
Check transmitting and receiving	12
Hi POWER operation page	13

Automatic operation	page 14
Cooling, Heating, Dry operation and Fan only operation	page 15
Plasma purifier	page 17
Air volume, Air direction and	
Swing louvers	page 18
Changing the air volume	
Changing the air direction	
Swing louvers operation	
Movement of vertical air direction louvers	

Comfort air flow	page 19
Wide air flow, Spot air flow	
Timer operation	page 20
Comfort sleep	
Timer on, Timer off	





Weekly timer operation	page 22
Examples of WEEKLY TIMER uses	
How to set WEEKLY TIMER	
Edit Weekly timer program	
Deactivating WEEKLY TIMER operation	
To delete programs	
WEEKLY TIMER usage example	page 27
Set preferred operation	page 30
PRESET operation	
Energy Saving	page 31
ECO operation	
Limit maximum : Electric Power consumption and Silent Operation (Outdoor Unit)	page 32
Power-Selection	
Silent operation (Outdoor Unit)	
Fireplace and 8°C Heating	
Operation	page 33
Fireplace Operation	
8°C Heating Operation	
Operation of display lamp brightness adjustment	page 34
Inside drying operation	page 35
Care and cleaning	page 36
Inspect air conditioner regularly to ensure efficient operation	on 36
Not in use for an extended period	
Re-starting after extended off period	
Regular check	

When indoor unit lamp blinks	page	38
Auto Restart	page	39
Special points to consider	page	40
If the remote control is not available		40
In the event 2 air conditioners are installed in close proximity	/	40
Concern about the operating noise		40
These are not failures	page	41
Operation and behavior of the air conditioner		41
Appearance of vapor or condensation		41
Odor or dirt		41
Operation lamp		42
Remote control operation		42
If a noise is heard		42

EN

Safety Precautions

Follow These Instructions Carefully

 Danger Do not install, repair, open or remove the cover. It may expose you to dangerous voltages. Ask the dealership or the specialist to do this. Turning off the power supply will not prevent potential electric shock. The appliance shall be installed in accordance with national wiring regulations. There must be incorporated in the fixed wiring and the means of disconnecting a contact separation of at least 3 mm in all poles. 	 During a malfunction, (such as a burning odor or not cooling), stop operating the unit and turn off the circuit breaker. Continuous operation may be a cause of fire, or electric shock. Please request repair or service from the supplying retail dealership or a Toshiba dealership. Grounding should be requested from the supplying retail dealership or professional vendors. Insufficient grounding work may be the cause of electric shock. Do not connect the earth wire to a gas pipe, water pipe, lightning conductor, or telephone earth wire. If the indoor unit piping outlet is exposed
	due to relocation, close the opening.
 Do not expose your body directly to cool or warm air for a long time. Do not insert your finger or any article into the air inlet/outlet. When an abnormality (burning smell, etc.) occurs, stop the air conditioner and turn off the circuit breaker. Installation must be requested from the supplying retail dealership or professional installation vendors. Installation requires special knowledge and skill. Customer installation can cause fire, electric shock, injury or water leakage. Do not select a location for installation where flammable gas may leak. If there is any gas leakage or accumulation around the unit, it can be a cause of fire. Do not turn ON/OFF the circuit breaker or operate buttons with a wet hand. It may be a cause of electric shock. Do not disassemble, modify or relocate the unit by yourself. It may become the cause of fire, electric shock, or water leakage. For repair or relocation, please request service from the supplying retail dealership or a Toshiba dealership. Do not select a location for installation where there may be excessive water or humidity, such as a bathroom. Deterioration of insulation may be a cause of electric shock or fire. 	 Touching internal electrical parts may cause injury or electric shock. Do not insert any material (metal, paper, or water, etc.) into the air outlet or air intake opening. There are high voltage sections or a fan operating at high speed which may cause an injury or electric shock. You must use an independent power outlet for the power supply. If a power outlet other than the independent outlet is used, it may cause a fire. When the air-conditioning unit does not cool or not warm there may be a leakage of refrigerant. Please consult the supplying retail dealership. The refrigerant used in the air-conditioning unit is safe. It will not leak under normal operating conditions but if it leaks into the room and contacts a heat source such as a heater, or stove, it may cause a harmful reaction. When water or other foreign substances enter the internal parts, stop operating the unit immediately and turn off the circuit breaker. Operating the unit continuously may cause fire or electric shock. Please contact the supplying retail dealership for repair. Do not clean the inside of the air-conditioning unit yourself. Please request internal cleaning of the air-conditioning unit from the supplying retail dealership. Incorrect cleaning may cause breakage of resin parts or insulation defects of electrical parts, causing water leakage, electric shock or fire.

 Do not damage or modify the power cable. Do not connect the cable midway, or use a multiple outlet extension cord that is shared by other devices. Failure to observe this precaution may cause a fire. Do not place heavy objects on the power cable, expose it to heat, or pull it. Doing so may cause electrical shock or fire. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. This appliance is not intended for use by persons (including children) with reduced physical, sensory or intruction concerning use of the appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or intruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. Do not use any refrigerant different from the one specified for top-ups or replacement as abnormally high pressure, etc. Otherwise, abnormally high pressure may be generated in the refrigeration cycle, which may result in a failure or explosion of the product or an injury to your body. 	 Avoid operating for long periods in a high humidity environment (over 80%) such as with the windows or doors open. There may be condensation on the indoor unit and droplets may fall onto the furniture. When the unit won't be used for a long time, turn off the main switch or the circuit breaker. It is recommended that maintenance be performed by a specialist when the unit has been operated for a long time. At least once a year check if the mounting table of the outdoor unit is damaged or not. If a damaged state is ignored, the unit may fall or over-turn, causing an injury. Stand on a sturdy ladder when attaching/ detaching the front panel/air filter. Failure to do so may cause a fall or injury. Do not stand on the outdoor unit or place anything on the unit. It may be the cause of injury due to falling or over-turning. Any damage to the unit may cause an electric shock or fire. Do not use combustion appliances in the direct flow of the air from the air-conditioning unit. Poor combustion of a combustion appliance may cause suffocation. Do not place anything around the outdoor unit or allow fallen leaves to accumulate around it. If there are fallen leaves, small animals could enter and contact internal electrical parts, causing a failure or fire.
	flows directly. It may have a negative influence on the animal or plant.
 Check that the circuit breaker is installed correctly. If the circuit breaker is not properly installed, it may cause an electric shock. To check the installation method, please contact the supplying retail dealership or the professional vendor who installed the unit. When using the unit in a closed room, or operating with other combustion appliances, make sure to open a window occasionally. 	 Ensure that drained water is discharged. When the discharging water process is not sufficient, water may leak, causing water damage to furniture. To check that the installation method used is correct, please contact the supplying retail dealership or the professional vendor who installed the unit. Do not place any containers such as a vase containing fluid on the unit. It might

 Do not place any containers such as a vase containing fluid on the unit. It might cause water to enter the unit and damage the electrical insulation, causing an electric shock.

5

EN

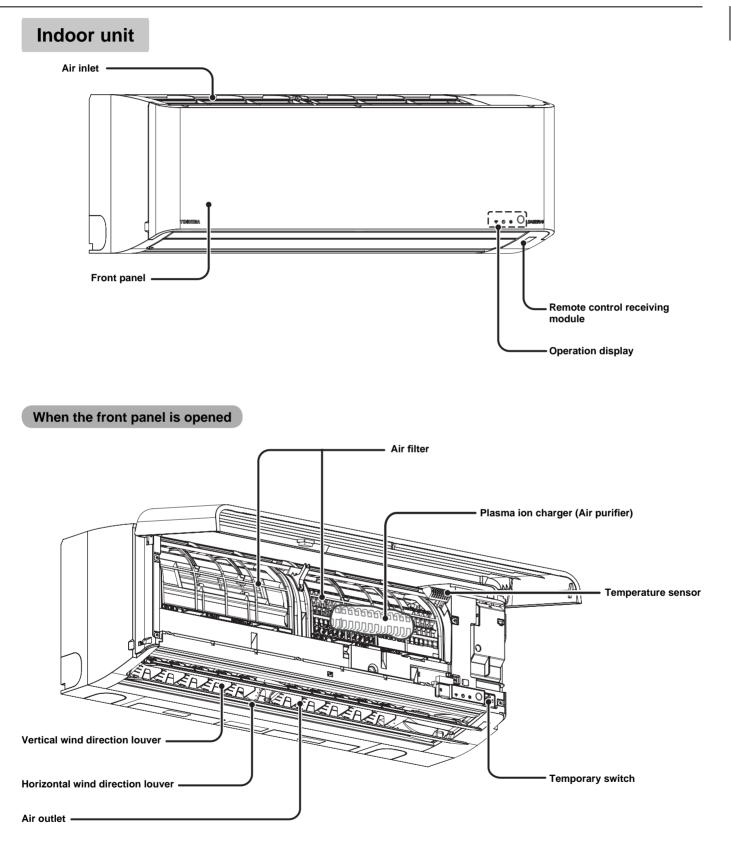
make sure to open a window occasionally

for ventilation. Insufficient ventilation may

cause suffocation due to a lack of oxygen.

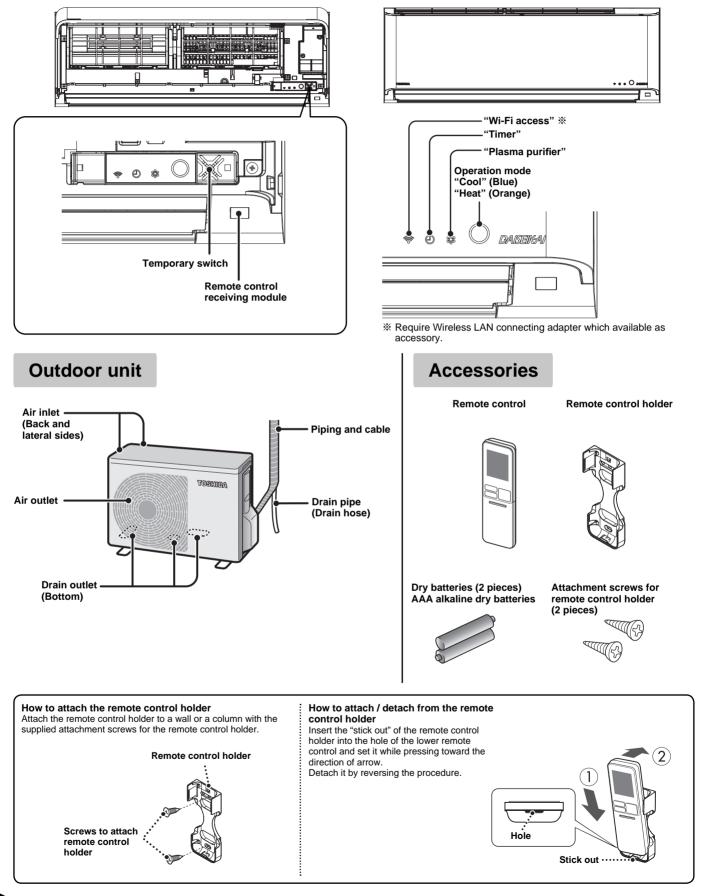
 Do not use for special applications such as storage of food or animals, or to display plants, precision devices, or art objects. Do not use on ships or in other vehicles. It may cause a failure in the air-conditioning unit. In addition, it may damage these items. Do not place other electrical appliances or furniture under the unit. Water droplets might fall, causing damage or failure. When cleaning, you must stop operating the unit and turn off the circuit breaker. Since the fan inside may be rotating at high speed, it may cause an injury. Do not wash the main air-conditioning unit with water. It may cause an electric shock. After the front panel/air filter is cleaned, wipe away any water and allow to dry. If water remains, it may cause an electric shock. Once the front panel is removed, do not touch the metal parts of the unit. It may cause an injury. Do not touch the air intake section or the aluminum fins of the unit. It may cause injury. When you hear thunder and there might be a lightning strike, stop operating the unit and disconnect the circuit breaker. If lightning strikes, it may cause a failure. The manufacturer shall not assume any liability for damage caused by not observing the safety information in this manual. Batteries for remote control unit: Should not be recharged. Do not use batteries for which the "Recommended usage period" has expired. Do not mix different types of batteries, or mix new batteries with old ones. Do not directly solder the batteries. Do not shot be recharged. Do not solder the batteries. Do not sold there with correct polarity (+) and (-). 	devices, wipe off to avoid direct contact. - Do not place within reach of small children. If a battery is swallowed, consult a doctor immediately. • The manufacturer shall not assume any liability for damage caused by not observing the safety information in this manual.

Parts

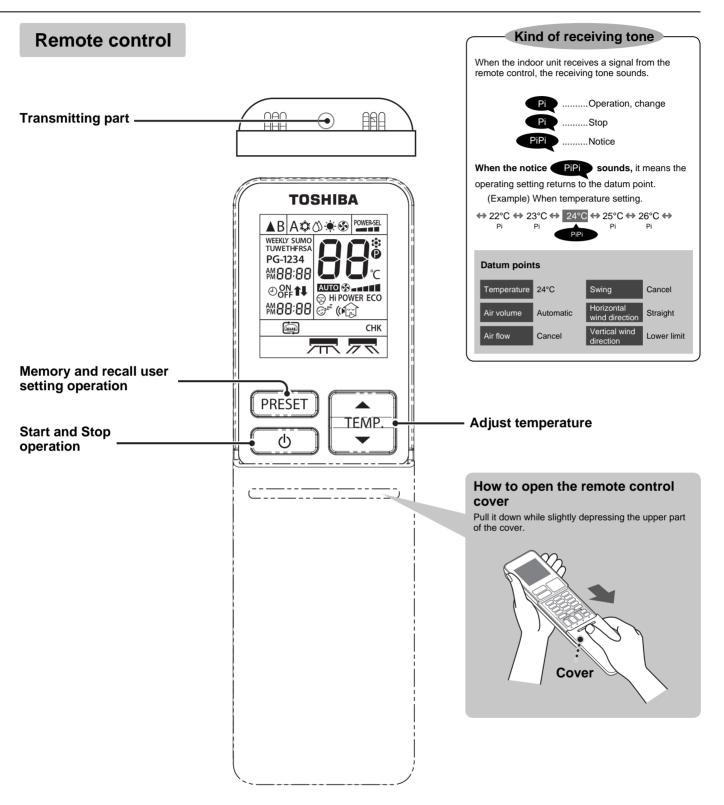


EN





Parts (continued)





Remote control on full display

All indicators are shown for explanation.

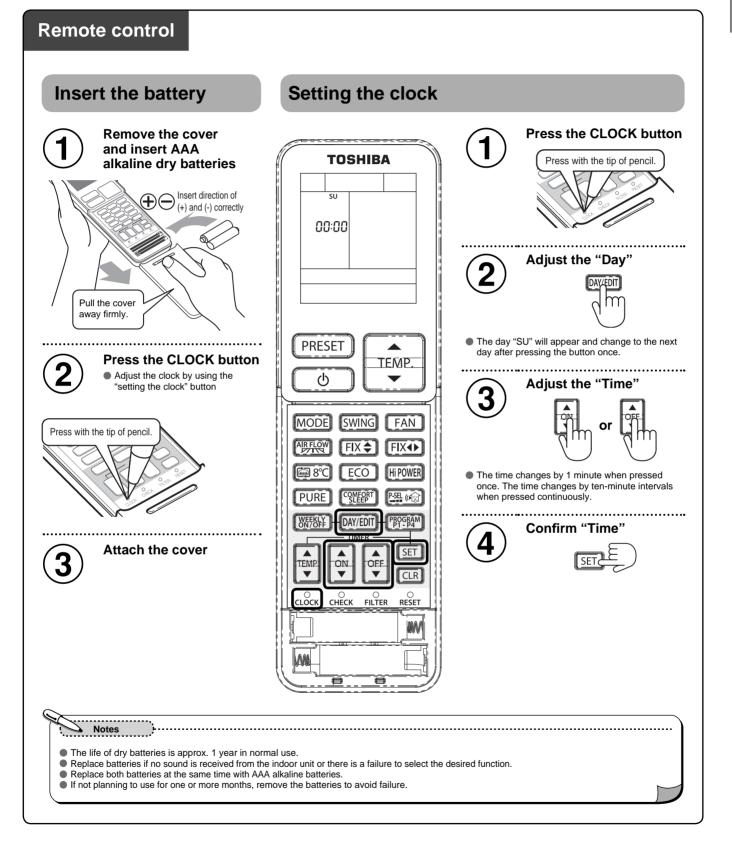
B mode display	Тоѕніва	- Mode selection display
Signal sending display		- Power selection display
Weekly timer display		- Plasma purifying
Setting temperature display		 Preset operation display Temperature unit select
Clock and timer setting display Quiet speed display		 Fan speed selection display ECO operation display
Comfort sleep display	₩88:88 ў ²² (кр) — — — — — — — — — — — — — — — — — — —	 Hi POWER operation display Check mode display
Fireplace display		Check mode display
Air flow direction display		- Silent operation (Outdoor unit) display
	PRESET	
		- Louver swing button
Mode selection button	MODE SWING FAN	 Fan speed selection button
Air flow selection button		- Louver direction selection button
Fireplace/8°C heating operation button	B°C ECO HIPOWER	- Hi POWER operation button
Plasma purifier button	PURE COMEON PSE (C)	 Power selection/Silent operation (Outdoor unit) button
	TIMER	- Comfort sleep button
		- Weekly timer setting button
Clock setting button		- Reset button
Check button		- Filter clear button

Notes

- Do not drop and avoid contact with water.
 Do not place where temperature rises or falls (For example exposed to direct sunlight, near a stove, on the TV, hot floor or near a window).
- When other electrical appliances are operated by a remote control, etc., isolate the appliances or consult the distributor.
 If a fluorescent lamp is used near the indoor unit, the remote signal may not reach the infrared signal receiver and, thus, affect the air conditioner ON/OFF operation.
- Do not insert a needle or bar into the opening.



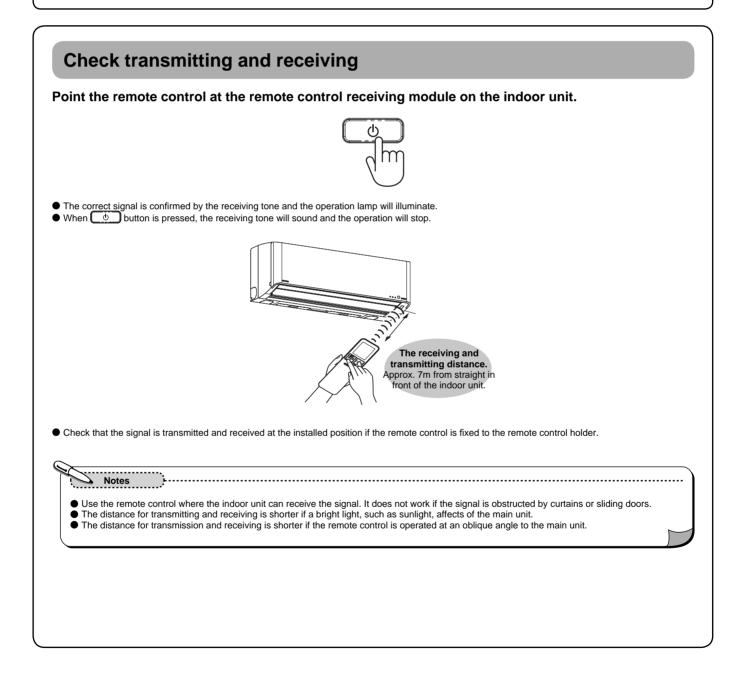
Preparation before operating the air conditioner



Indoor unit

Turn on the main power supply

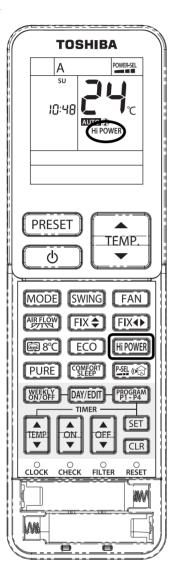
• A waiting period of 3 minutes is required after the power is turned on. During this period, the operation lamp will illuminate. However, the compressor will not start.

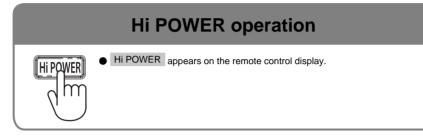


Hi POWER operation

R

To automatically control room temperature and airflow for faster cooling or heating operation (except in DRY and FAN ONLY mode)



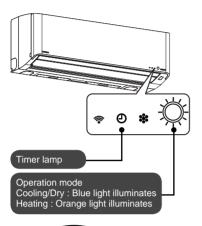




Automatic operation

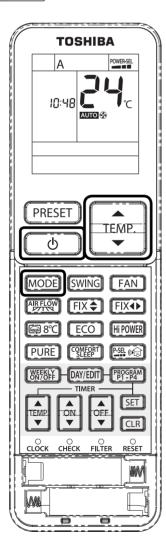


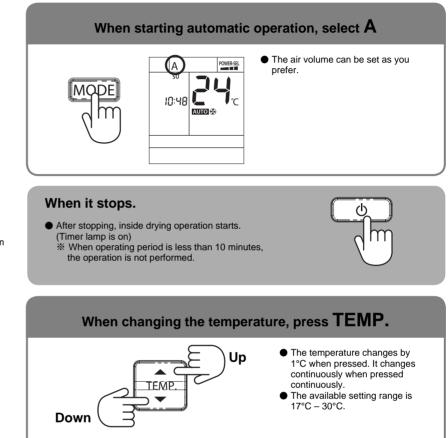
The air conditioner selects the cooling or heating operation.



When **PiPi** sounds,

it notices that the operation setting returns to the datum point. Page 9



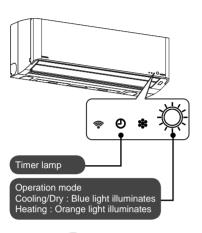


PiPi sounds when reaching 24°C.

Cooling, Heating, Dry operation and Fan only operation

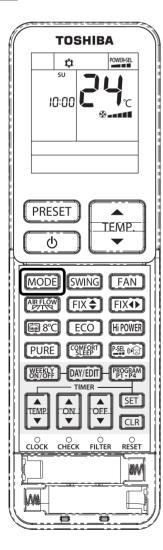
Cooling & Heating

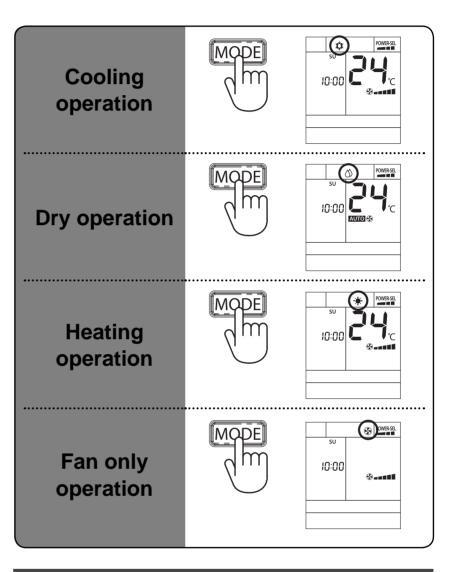
ng & Temperature and air volume for the cooling and heating operation can be set as you prefer.



When **PiPi** sounds,

it notices the operation setting returns to the datum point.





Defrosting operation while heating

This is not unusual

Frost may cover the heat exchanger of the outdoor unit during the heating operation. To prevent performance impairment, defrosting operates automatically. At this time, warm air from the indoor unit may stop, or water or steam may appear from the outdoor unit. However, these features are not unusual. Defrosting function may start immediately after the operation stops.



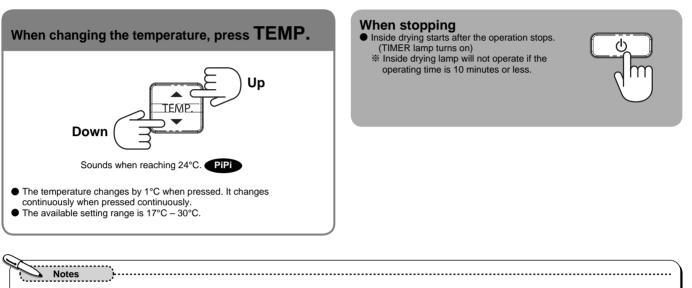
15

.



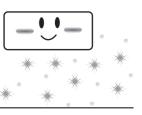
Dry

For dehumidification, a moderate cooling performance is controlled automatically. operation



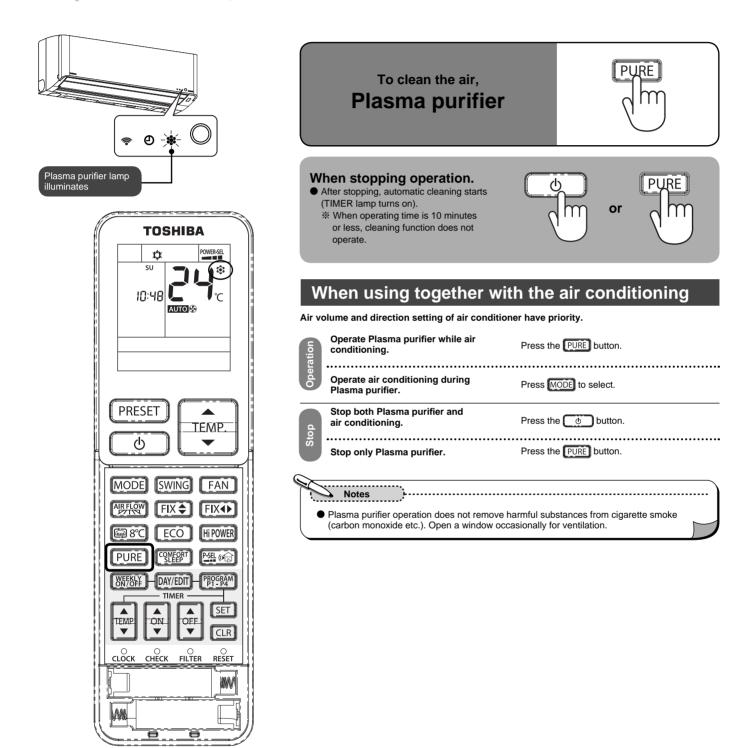
- Refrigerant flow may make noise. However, this is not defect.
- When the outside temperature is low, the temperature in the room may become lower than the temperature selected.
 On dry mode the air volume is set to Auto only.

Plasma purifier



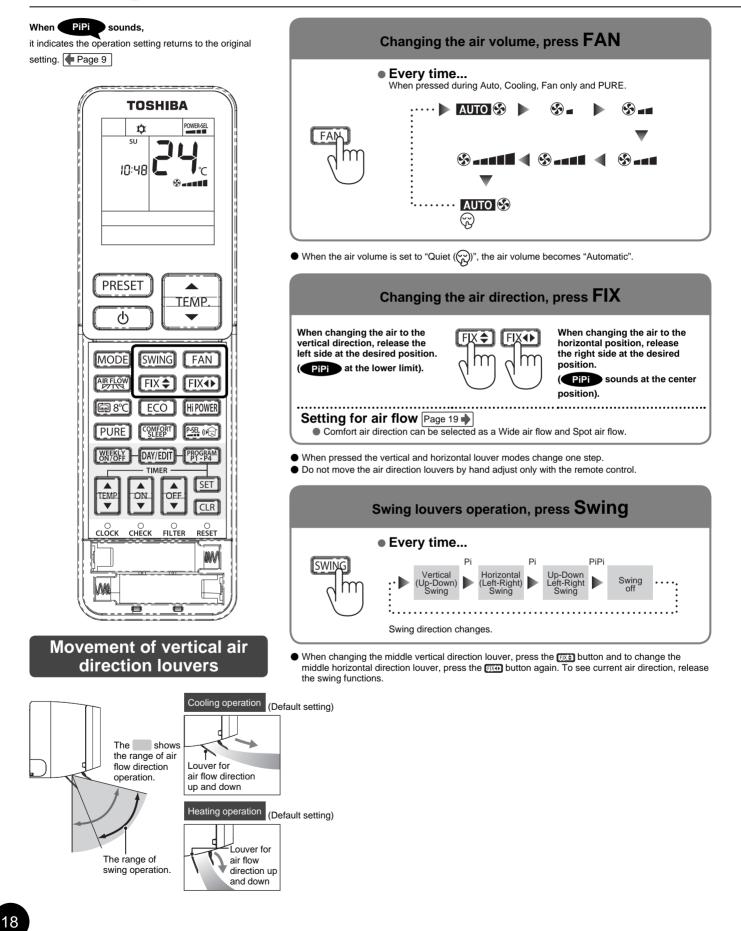
EN

Capture efficiency of floating impurities in the air is accelerated by plasma ion charger. They are caught by the air conditioner and eliminated with the drain water. Thus, the air discharged by the air conditioner is kept clean.



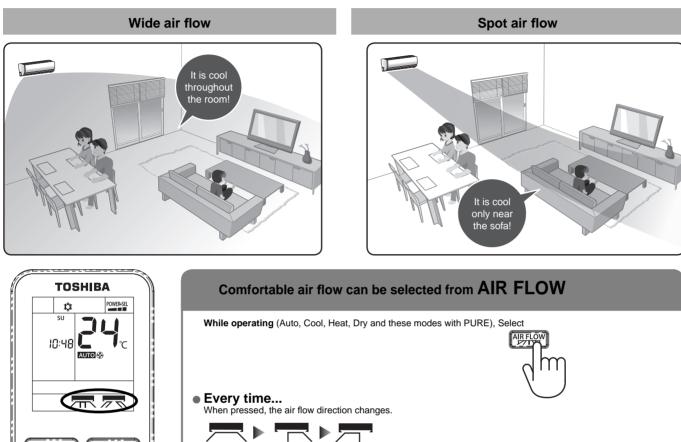


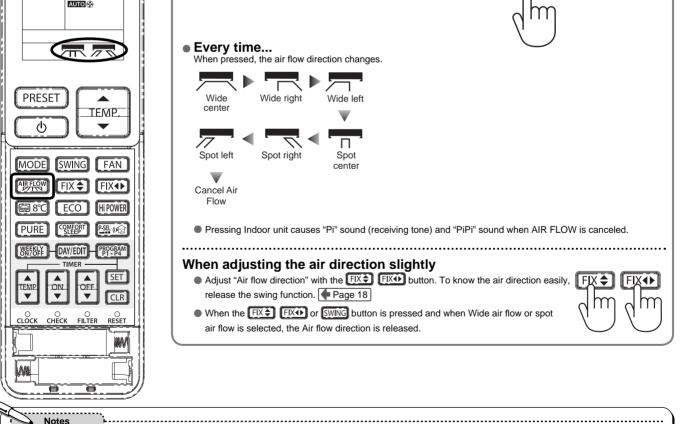
Air volume, Air direction and Swing louvers



Comfort air flow

Wide air flow : Air flows around the room. Spot air flow : Air flow is concentrated at one point.

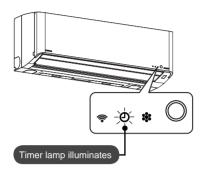


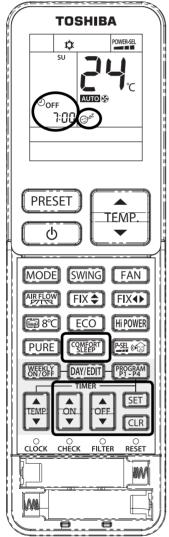


Notes

- Horizontal and vertical air flow direction louvers change depending on the selection of wide air flow or spot air flow.
- If the operation is stopped during the comfort air flow operation, the same conditions apply to the next function selected.
- Constant of the end of the end
- Horizontal direction louvers can be adjusted within a range of approx. 30 degrees when wide air flow or spot air flow is selected.

Timer operation



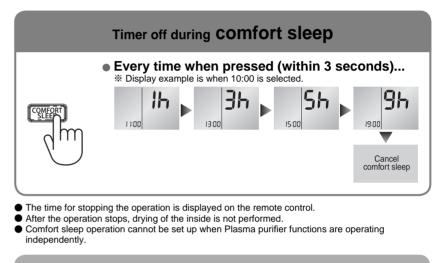


Comfort sleep

The operation stops automatically at the Pre-set time.

When 1, 3, 5 and 9 hours are selected, the comfort sleep operation begins.

The set temperature will be automatically adjusted appropriately. However, the temperature is raised or decreased to no more than 2 degrees Celsius.



To cancel

% The timer setting is released but operation continues.



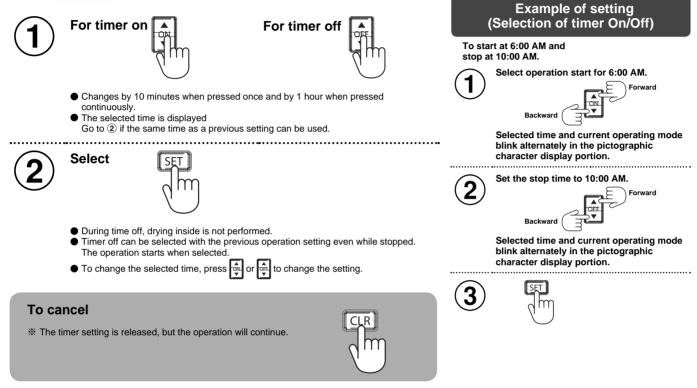






Timer on, Timer off

Start and stop of operation is selected with the time. Operate after setting the current time on the remote control Page 11

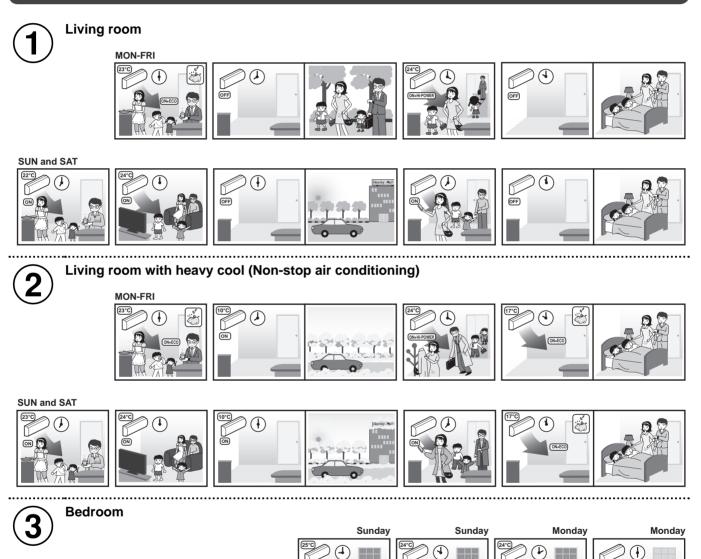


Weekly timer operation

4 programs for each day in the week can be set in WEEKLY TIMER.

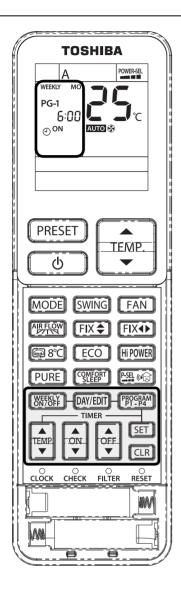
- The following items can be set in WEEKLY TIMER operation.
- a. Operation time (ON timer for Start and OFF timer for Stop operation)
- b. Operation mode (COOL, DRY, HEAT, FAN ONLY)
- c. Temperature setting.
- d. Fan speed setting.
- e. Special operation (8°C, ECO, Hi POWER)

Examples of WEEKLY TIMER uses

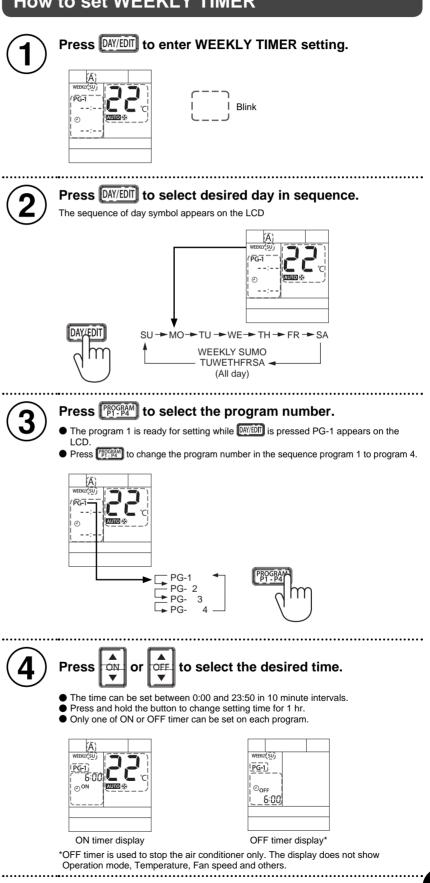




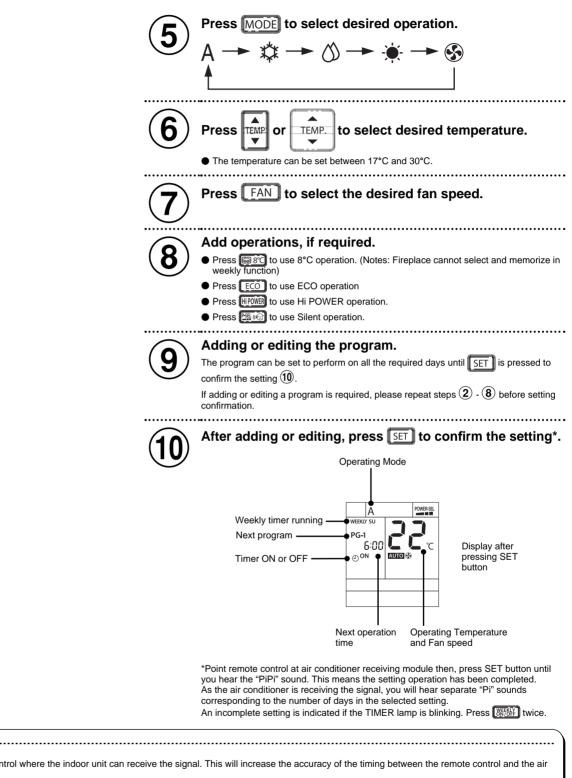
OFF)



How to set WEEKLY TIMER

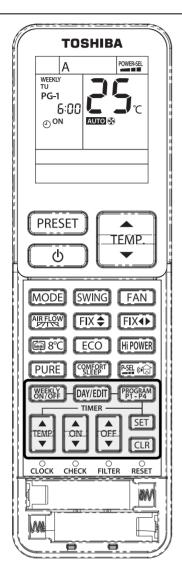


23



Notes

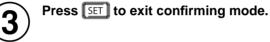
- 1. Place the remote control where the indoor unit can receive the signal. This will increase the accuracy of the timing between the remote control and the air conditioning unit.
- The ON/OFF timer can be set during the WEEKLY TIMER operation. In this situation, the air conditioner will first follow the normal timer until it is complete; then, it will return to the WEEKLY TIMER function.
- 3. During WEEKLY TIMER operation, all of operation such as MODE, TEMP, FAN, Hi POWER, ECO and etc., can be adjusted but when the clock reaches the program setting, the operation will return to the set items in the program.
- 4. When the remote control is sending a signal to the air conditioner, avoid interference from objects that can block the signal.



Edit Weekly timer program

To edit the program after confirming the weekly timer setting on \bigcirc Page 24, follow steps \bigcirc - \bigcirc below.

Press DAY/EDT
 The day of the week and the program number of the current day will be displayed.
 Press DAY/EDT to select the day of the week and press
 Press DAY/EDT to select program number to be confirmed.
 Resetting the operation.

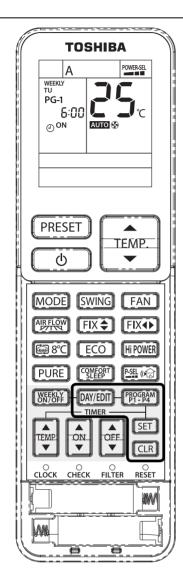


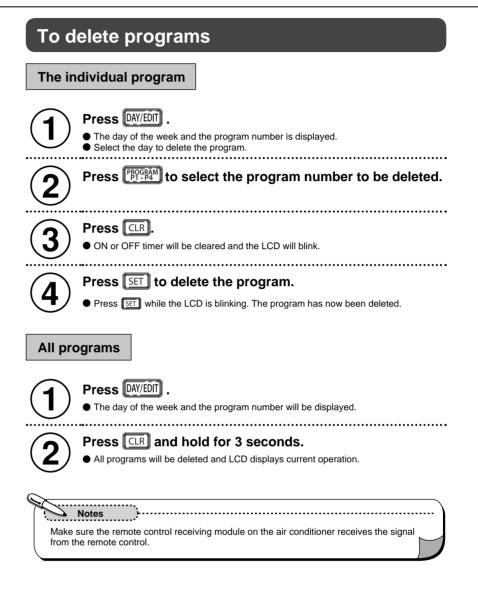
Deactivating WEEKLY TIMER operation

Press [WEEKLY" is displayed on the LCD.

- The "WEEKLY" indicator will disappear from the LCD. However, the program will remain in the remote control.
- The TIMER lamp goes off.
- To reactivate the WEEKLY TIMER operation again, press () again, LCD shows the next program. The program, after reactivation, is related to the clock time.

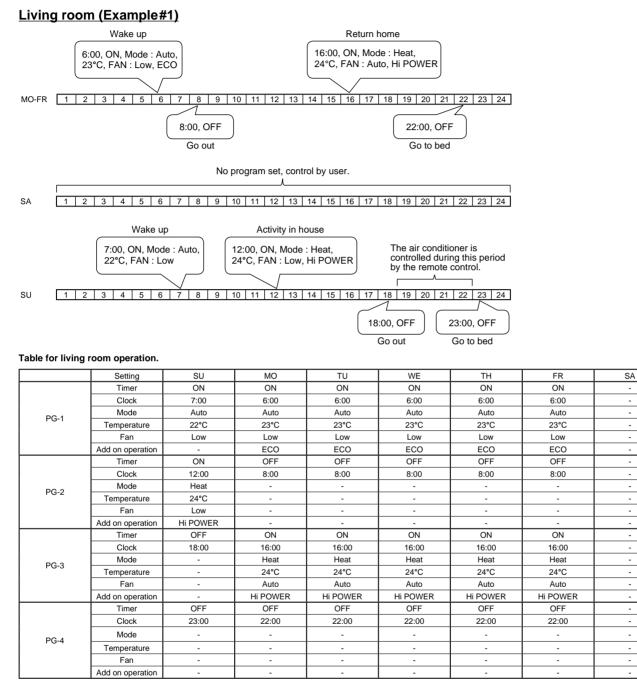








WEEKLY TIMER usage example



Living room



SUN and SAT



-

EN

WEEKLY TIMER usage example (continued)

Living room with heavy cool (Example#2) (Non-stop air conditioning)

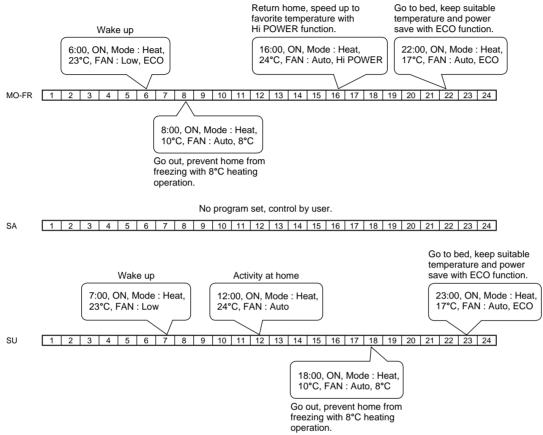


Table for living room with heavy cool (non-stop air conditioning) operation.

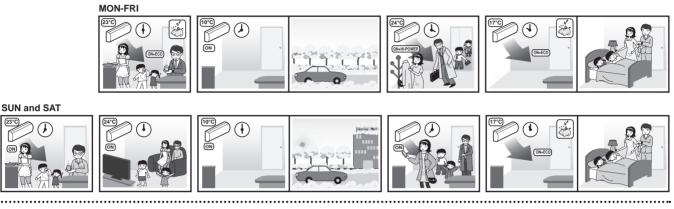
	Setting	SU	MO	TU	WE	ТН	FR	SA
PG-1	Timer	ON	ON	ON	ON	ON	ON	
	Clock	7:00	6:00	6:00	6:00	6:00	6:00	
	Mode	Heat	Heat	Heat	Heat	Heat	Heat	-
	Temperature	23°C	23°C	23°C	23°C	23°C	23°C	-
	Fan	Low	Low	Low	Low	Low	Low	-
	Add on operation	-	ECO	ECO	ECO	ECO	ECO	
	Timer	ON	ON	ON	ON	ON	ON	-
	Clock	12:00	8:00	8:00	8:00	8:00	8:00	-
PG-2	Mode	Heat	Heat	Heat	Heat	Heat	Heat	-
PG-2	Temperature	24°C	10°C	10°C	10°C	10°C	10°C	-
	Fan	Auto	Auto	Auto	Auto	Auto	Auto	-
	Add on operation	-	8°C	8°C	8°C	8°C	8°C	-
	Timer	ON	ON	ON	ON	ON	ON	-
	Clock	18:00	16:00	16:00	16:00	16:00	16:00	-
PG-3	Mode	Heat	Heat	Heat	Heat	Heat	Heat	-
PG-3	Temperature	10°C	24°C	24°C	24°C	24°C	24°C	-
	Fan	Auto	Auto	Auto	Auto	Auto	Auto	-
	Add on operation	8°C	Hi POWER	-				
	Timer	ON	ON	ON	ON	ON	ON	-
	Clock	23:00	22:00	22:00	22:00	22:00	22:00	-
PG-4	Mode	Heat	Heat	Heat	Heat	Heat	Heat	-
FG-4	Temperature	17°C	17°C	17°C	17°C	17°C	17°C	-
	Fan	Auto	Auto	Auto	Auto	Auto	Auto	-
	Add on operation	ECO	ECO	ECO	ECO	ECO	ECO	-

*Remark: If no program is set for SATURDAY, the program will refer to the latest operation (FRIDAY, PG-4 = Heat mode, 17°C, Fan = Auto, ECO). On that day, the user can select the air conditioner mode via remote control.



WEEKLY TIMER usage example (continued)

Living room with heavy cool (Non-stop air conditioning)



Bedroom (Example#3)

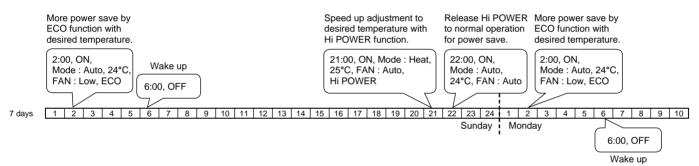
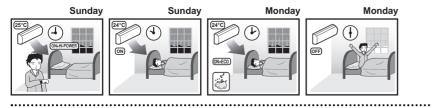


Table for bedroom operation.

	Setting	SU	MO	TU	WE	TH	FR	SA
PG-1	Timer	ON						
	Clock	2:00	2:00	2:00	2:00	2:00	2:00	2:00
	Mode	Auto						
	Temperature	24°C						
	Fan	Low						
	Add on operation	ECO						
	Timer	OFF						
	Clock	6:00	6:00	6:00	6:00	6:00	6:00	6:00
PG-2	Mode	-	-	-	-	-	-	-
PG-2	Temperature	-	-	-	-	-	-	-
	Fan	-	-	-	-	-	-	-
	Add on operation	-	-	-	-	-	-	-
	Timer	ON						
	Clock	21:00	21:00	21:00	21:00	21:00	21:00	21:00
PG-3	Mode	Heat						
PG-3	Temperature	25°C						
	Fan	Auto						
	Add on operation	Hi POWER						
	Timer	ON						
	Clock	22:00	22:00	22:00	22:00	22:00	22:00	22:00
PG-4	Mode	Auto						
FG-4	Temperature	24°C						
	Fan	Auto						
	Add on operation	-	-	-	-	-	-	-

Bedroom



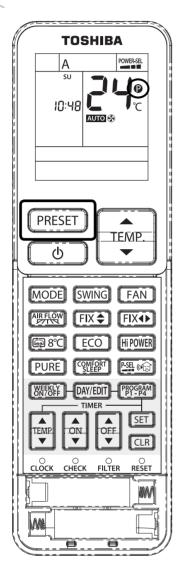
29

Set preferred operation

8

Set your preferred operation for future use.

The setting will be stored in the memory and can be used for future requirements.



PRESET OPERATION

- 1 Select your preferred operation.
- Press and hold PRESET for 3 seconds to store the setting. The p mark displays.
- 3 Press PRESET to operate the preset operation.

The following functions cannot be set:

- * Fireplace/8°C heating operation
- ※ Weekly timer
- ※ Louver swing

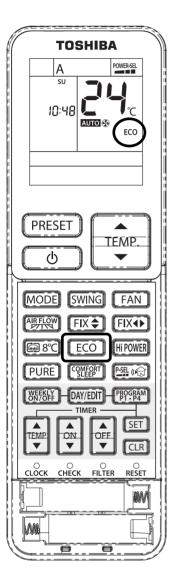
Energy Saving

22

While Automatic, Cooling or Heating operation is activated, this function provides automatic control for the setting of room temperature.

ECO

m

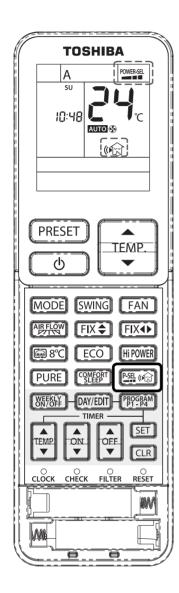


ECO OPERATION

- ECO appears on the remote control display.
- The set temperature will be automatically adjusted appropriately. However, the temperature is raised by no more than 2 degree Celsius.



Limit maximum : Electric Power consumption and Silent Operation (Outdoor Unit)



Power-Selection (P-SEL)

This function is used when the circuit breaker is shared with other electrical appliances. It limits the maximum current and power consumption to 100%, 75%, or 50% and can be implemented by POWER-SELECTION. The lower percentage, the higher Saving and also longer compressor lifetime.

Notes

- When the level is selected, POWER-SELECTION level flashes on remote LCD display for 3 seconds.
- In case of 75% and 50% level, number "75" or "50" also flashes for 2 seconds.
 Due to the reason that POWER-SELECTION function limits the maximum current, inadequate cooling or heating capacity may occur.

Silent Operation (())

Keep outdoor unit operating silently to ensure either yourself or neighborhood will have a tight sleep in nighttime.

By this feature, the heating capacity will be optimized to deliver such silent experience. The silent operation can be selected from one of two purposes (Silent 1 and Silent 2). There are three setting parameters: Standard level > Silent 1 > Silent 2

Silent 1:

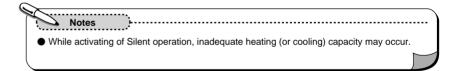
Though operating silently, the Heating (or Cooling) capacity is still prioritized to ensure having sufficient comfort inside the room.

This setting is a perfect balance between the Heating (or Cooling) capacity and the Sound level of outdoor unit.

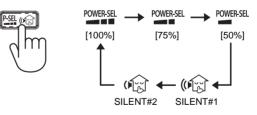
Silent 2:

Compromising the Heating (or Cooling) capacity to the Sound level in any circumstance where the outdoor unit's sound level is highly prioritized.

This setting has a purpose to reduce the maximum sound level of outdoor unit by 4 dB(A).

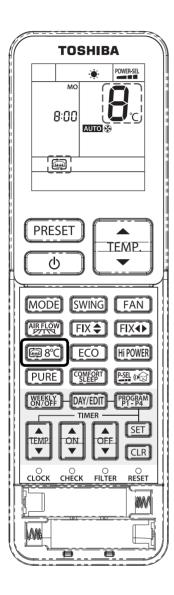


Power-Selection and Silent Operation (Outdoor Unit)





Fireplace and 8°C Heating Operation



Fireplace Operation (i)

Keep indoor unit's fan blowing continuously during thermo off, to circulate heat from other sources over the room.

There are three setting parameters: Default setting > Fireplace 1 > Fireplace 2

Fireplace 1:

The indoor unit's fan will continue to run by the same speed, previously selected by end-user.

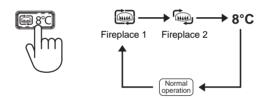
Fireplace 2:

The indoor unit's fan will continue to run at super-low speed, programmed from factory.

8°C Heating Operation (8°C)

Heat mode operation for keep room temperature (5-13°C) with less of energy usage.

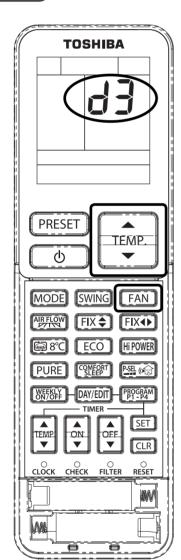
Fireplace and 8°C Operation



Operation of display lamp brightness adjustment

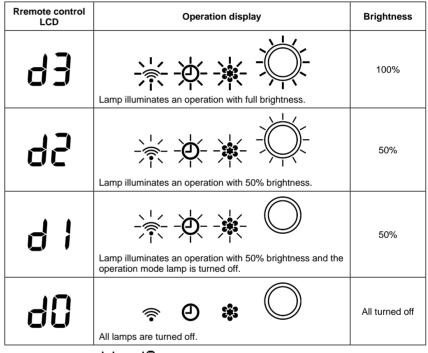
This function is used when it is necessary to decrease the display lamp brightness or turn it off.

 で で で で の peration display



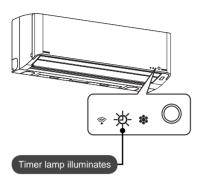
LAMP BRIGHTNESS ADJUSTMENT

While operating (Auto, Cool, Heat or Dry), press and hold **FAN** 5 seconds. Press **Rise** or to adjust brightness which can be set at 4 levels or to turn it off.



• In the examples of d l and dQ, the lamp illuminates for 5 seconds before going off.

Inside drying operation



Inside drying operation is started after operations of 10 minutes or longer.

To stop Inside drying during operation, press



* After stopping the inside drying operation by remote control and starting the air conditioner, the next operation may be delayed.

Inside drying operation Approx 30 minutes

To prevent the growth of mold, air cleaning is performed.

Vertical direction louvers move.

% Inside drying operation will not be activated if previous operation is Heating, Fan only or plasma purifier.

About Inside drying operation

- Inside drying operation does not clean the room or remove mold growth or dust concealed inside the air conditioner.
- If used in rooms where frying of food occurs, where heavy smokers congregate or in a humid room, the internal parts of the air conditioner (the heat exchanger or the exhaust fan) may become covered with dirt or mold which can't be removed.
- Inside drying operation is not performed in On/Off timer, Weekly timer and Comfort sleep if remote control is not in position to send signal to air conditioner.

Care and cleaning



Normal care : Turn off power supply before checking or cleaning.

🕂 Warning

Do not wash inside air conditioner yourself.

If washing inside the air conditioner is necessary, please request service from the supplying retail dealership. If the inside is washed incorrectly, parts damage may occur or if insulation of electrical parts is damaged by water leakage, electric shocks or fires are possible.

Inspect air conditioner regularly to ensure efficient operation

Indoor unit

Wipe with a soft cloth.

Wipe with a soft cloth with warm water (less than 40°C) and please dry well.



Remote control

Wipe with a soft cloth.

Do not wash with water. It may cause damage

Notes

- Do not use alcohol, petroleum, thinners, glass cleaner or polishing powder. These may damage the product.
- Do not rub or touch for a long period with a chemical wipe. It may cause deterioration or stripping of materials.

Air filter

After using about 2 weeks, please clean it. When the air filter is blocked, the efficiency of air conditioner may be decreased.

- Clean with a vacuum cleaner or wash in water.
- When washing in water, please dry well.

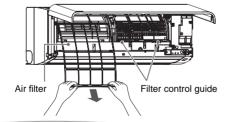


■ How to remove air filter.

1. Lift the front panel until it stops.

2. Raise handle of the lower air filter and pull out.

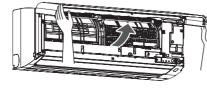
At the time of fixing; When replacing the air filter, insert it in the indoor unit and snap into place using the filter control guide and close the front panel.



How to open the front panel

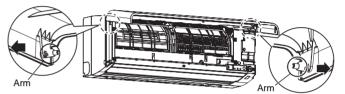
Pull the lower levers at the right and left side toward you and lift them up until fixed and stop.

* Beware an arm of the front panel might come off and fall.



How to remove the front panel

Pull and lift up front panel until it stops, move arms on left and right side to outward direction then pull toward you to remove front panel. * Beware a piece of the front panel might come off and fall.

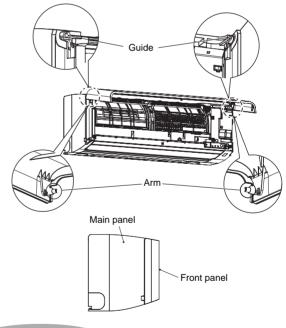


How to attach the front panel

Reverse the procedure to attach the front panel.

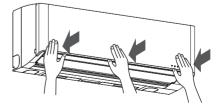
Keep front panel horizontal and put both arms into guides. Make sure both arms are inserted completely

If the gap between main panel and front panel isn't even, remove and attach again.



How to close

Pull the front panel downward, push three portions on the upper side of air outlet to close the front panel.



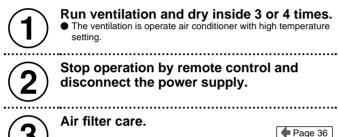
Care and cleaning (continued)

Caution

Page 36

- When cleaning (or removing the front panel/air filter). Be aware of an unstable support that may overturn and cause injury.
- After washing the air filter in water, wipe off and dry it.
- If moisture remains, it may cause the electric shock
- Do not touch metal part of the indoor unit in the state of removing the front panel.
- It may cause the injury.

Not in use for an extended period



Air filter care.

Pull out dry batteries of remote control. If leaving for a long time, there might be a leak and an electric discharge may result.

Re-starting after extended off period



4

Is air filter not dirty? Confirm whether it is attached.

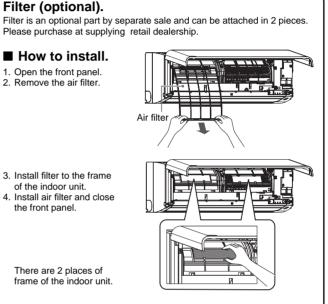
Confirm whether surroundings of indoor/ outdoor unit are not blocked. • If blocked, performance may be impaired or may not function.

Put dry batteries into remote control.

..... Turn on the power supply.

Regular check

- When using for a long time, may the water drainage become worse.
- Recommend maintenance by supplying retail dealership. Uppleasant odors may occur due to substances such as mold or dust.
 When the odor causes discomfort, washing the air conditioner is recommended.
 - Notes
 - Washing the air conditioner
 - Expertise is necessary when selecting the cleaning method and cleaner. If washing inside the air conditioner is necessary, please request service from the supplying retail dealership. + Page 36



Replacing and care.

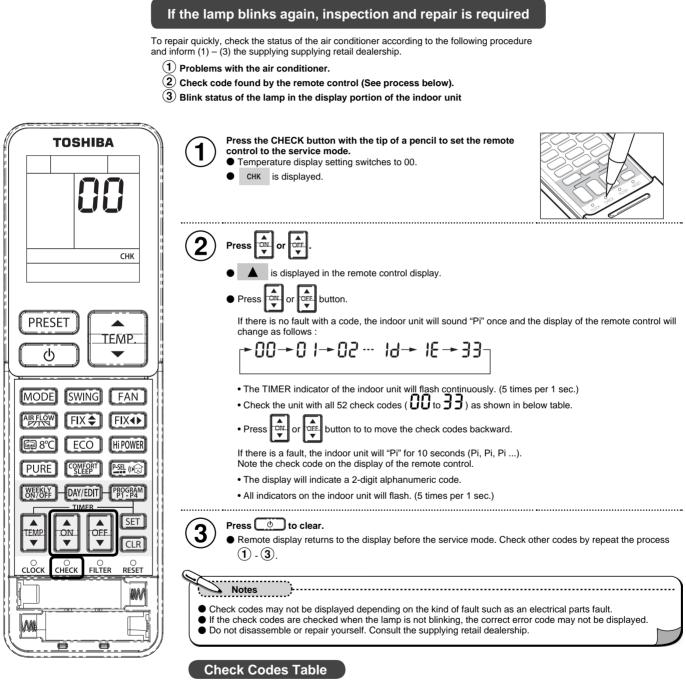
The exchange time depends on kind of filter. Consult the supplying retail dealership for replacement and care details. Replacement of each filter time of each filter is standard. When filter is full of dust, please change it promptly.





When indoor unit lamp blinks

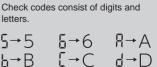
Turn off the power supply. Wait 30 seconds. Turn on the power supply and check the operation of the unit.



Check codes not listed in the table may be detected.

 Problem with outdoor unit (including compressor and others).
 5

 02, 03, 07, 08, 14, 15, 17, 18, 19, 18, 16, 10, 16, 15, 16
 5



Auto Restart

This product is designed so that, after a power failure, it can restart automatically in the same operating mode as before the power failure.

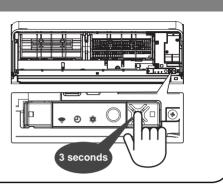
The product is shipped with Auto Restart function in the ON position. Turn it OFF if this function is not required.

Auto Restart Function Setting

- How to turn OFF the Auto Restart Function Press and hold the Temporary switch on the indoor unit for 3 seconds (3 "Pi" sounds but OPERATION lamp does not blink).
- How to turn ON the Auto Restart Function Press and hold the Temporary switch on the indoor unit for 3 seconds (3 "Pi" sounds and OPERATION lamp blink 5 time/sec for 5 seconds).

Note:

- In case of ON timer or OFF timer are set, AUTO RESTART OPERATION does not activate.
- Default setting of AUTO RESTART OPERATION is ON.

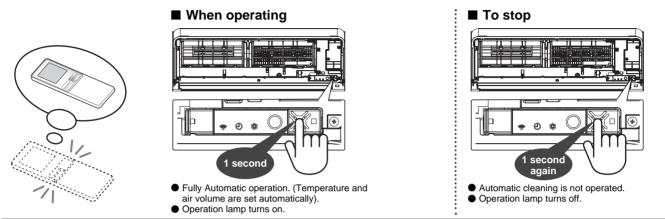




Special points to consider

If the remote control is not available

In case the remote control is misplaced, temporary Automatic operation is available from Temporary switch on the indoor unit.



In the event 2 air conditioners are installed in close proximity

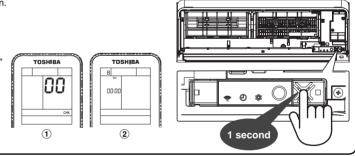


A - B Selection

To separate remote control usage for each indoor unit in case 2 air conditioners are installed adjacent to each other. % Indoor unit and remote control are set to A when shipped from the factory.

How to set both the indoor unit and the remote control to B

- (1) Press Temporary switch for approx. 1 second to start automatic operation.
- 2 Point the remote control at the indoor unit.
- (3) Push and hold [CHECK] button on the Remote Control by the tip of the pencil. "00" will be shown on the display. (Picture ①)
- Press MODE during pushing [CHÊCK]. "B" will show on the display and "00" will disappear and the air conditioner will turn OFF. The Remote Control B is memorized. (Picture 2)
- Note 1. Repeat above step to reset Remote Control to be A.2. Remote Control A has not "A" display.
 - 3. Default setting of Remote Control from factory is A.

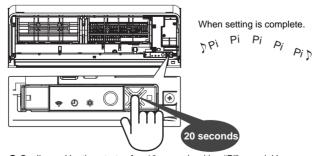


Concern about the operating noise

Press for 20 seconds

Start the operation smoothly and reduce the operating noise.





- Cooling or Heating starts after 10 seconds with a "Pi" sound. However, continue to press it. Setting completes when the "Pi" sounds 5 times and the operation lamp blinks.
- To cancel it, repeat the above operation (in this case, the operation lamp does not blink)

These are not failures

In this case				Description and where to check			
Operation and behavior of the air conditioner	In this case Air conditioner does not work. The air conditioner and heating system are weak (Stops when operating). The air conditioner and heating system are weak (Stops when operating). Air flow stops. It does not reach the set temperature.			e not faults Check again	Description and where to check Is it immediately after the power supply is turned on? It takes 3 minutes for preparation. During this period, the compressor does not operate. Is the power supply off? Has the fuse or breaker popped? Is there a power failure? Is the power supply off? Is there a power failure? Is the tas the fuse or breaker popped? Is the power supply off? Is there a power failure? Is the power supply off? Page 12 Is the influence on the remote control pressed while it is pointed at the Infrared signal receiver on the Indoor unit? Is the protection on the remote control pressed while the air flow direction adjustment appropriate? Is the air filter dirty? Are the air inlet or outlet of the outdoor unit covered?		
	Vert	ical direction louvers move without control.		These are	when the operation starts. Ambient temperature is also critical). When the operation stops, the vertical direction louvers fully open once and then close. Vapor may appear due to the rapidly cooled air in the room.		
Appearance of vapor or condensation	Outdoor unit Indoor unit	Vapor appears. Condensation appears. Frost, water, or steam appears.		These are not faults	 Vapor may appear due to the rapidly cooled air in the room. Vapor may appear due to condensed water on the heat exchanger, or the panel may become moist during cooling, dry mode, or inside drying. Are the vertical direction louvers closed or pointing downward? Condensation may form if operated for a long time in the downward rather than horizontal position during cooling or dry mode. The outdoor unit may be covered with frost during heating. This is because the melted frost turns to water or steam in order to improve heating efficiency. Water may drip during cooling or dry mode. This is water condensed from the air settling on the cool piping. 		
Odor or dirt	Bad	odor in the room.		These are not faults	The odor in the walls, carpet, furniture or clothes may be due to natural air circulation.		

These are not failures (continued)

In this case					Description and where to check
Operation lamp	Ope (5 tir	ration lamp (心) is blinking slowly. ration lamp (心) or timer lamp (④) blinks rapidly nes per second). lamp in the display of the indoor unit is dark.		Check again It is not a fault	 For a power failure during operation (including Timer On setting), the lamp illuminates when the power is supplied again. When the button in the remote control is pressed once, the operation starts and the blinking changes to illuminate. Re-select the timer when the power resumes since the timer settings are cancelled during a power failare. Check the failure in accordance with the procedure "If the lamp in the indoor unit blinks". Page 38 Is the "Indoor unit operation display lamp brightness set" to "Standard"? Page 34
Remote control operation	indo	Remote control transmission is not received by indoor unit		Check again	 Is the button on the remote control pressed while the transmission between remote control and receiving module?
	The vertical direction louvers do not move or move in a narrow range even when FIX FIX is pressed. Setting temperature is not displayed even when is pressed. Air conditioner does not stop operating even when				 Is timer set? Page 21 Is the inside drying operation on? Is it set to Plasma purifier only? Page 17
a noise is heard	Indoor unit			sult us These are not failures	 Is inside drying operation on? Page 35 Press 2 more times to stop the operation. Noise of initial position setting of vertical direction louvers. When the flow of refrigerant is switched, a sloshing noise may sound. When parts expand or shrink as the temperature changes, a sloshing noise sounds. When the refrigerant flows, noise of rustling sounds. Hissing may sound if the outside wind is strong while the operation is stopped. Bubbling noise from the drainage pipe is the noise from external air flowing into the room through the drainage pipe. It is caused when the ventilation fan is operated in an air tight room. For a failure of the plasma ion charger, consult the supplying retail dealership or the Toshiba Service Center.
lfa	Outdoor unit	Air conditioner is operating.		These are not failures Consu	The plasma ion charger has high voltage poles. DO NOT inspect or repair yourself since these are dangerous. Slosh is the noise of refrigerant flow.



MEMO

TOSHIBA

